

Logistic viewpoint from the buyer's side

21/11/2013 Reykjavik



Marine Harvest at a glance

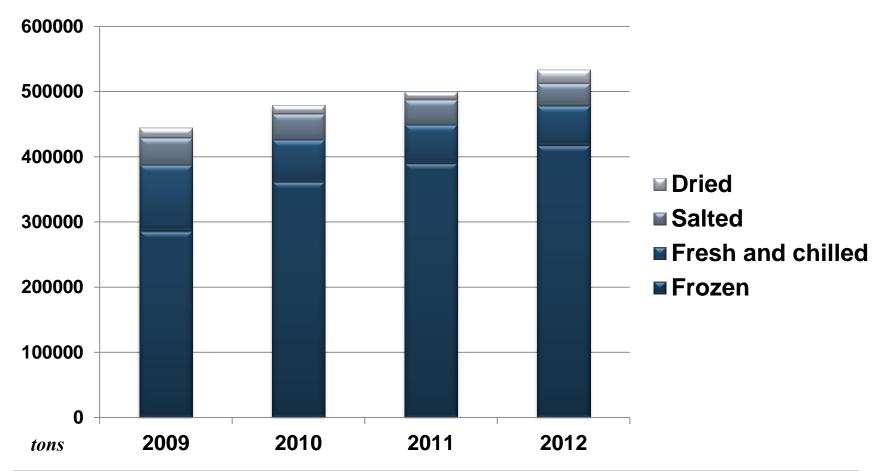




Right time Right place Right price Right quality



Icelandic seafood export

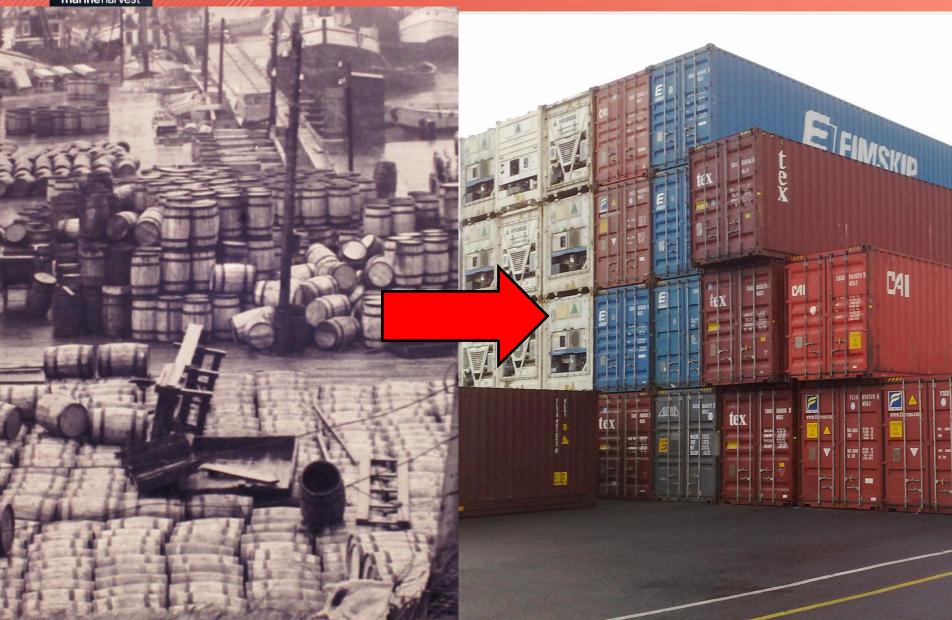




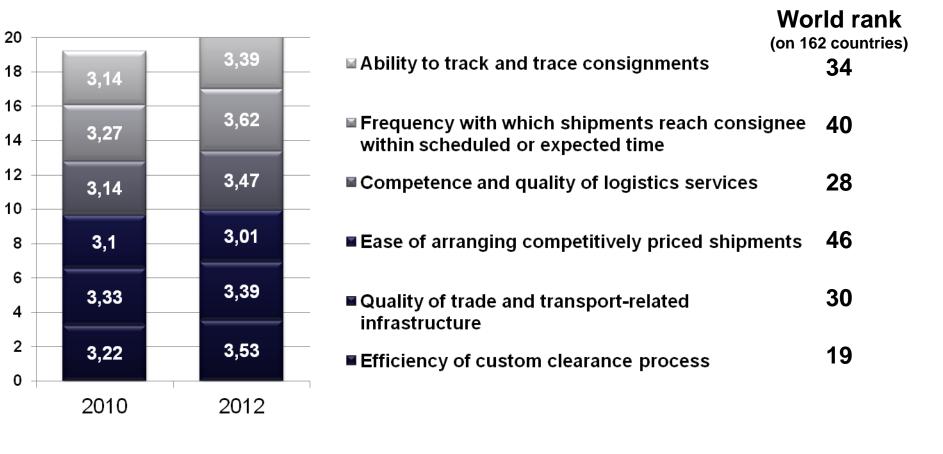
FISHERY PROVIDES 70% OF ICELANDIC EXPORT INCOME

HIGH DEMAND FOR EFFICIENT COLD CHAIN LOGISTICS





Icelandic logistics: global evaluation



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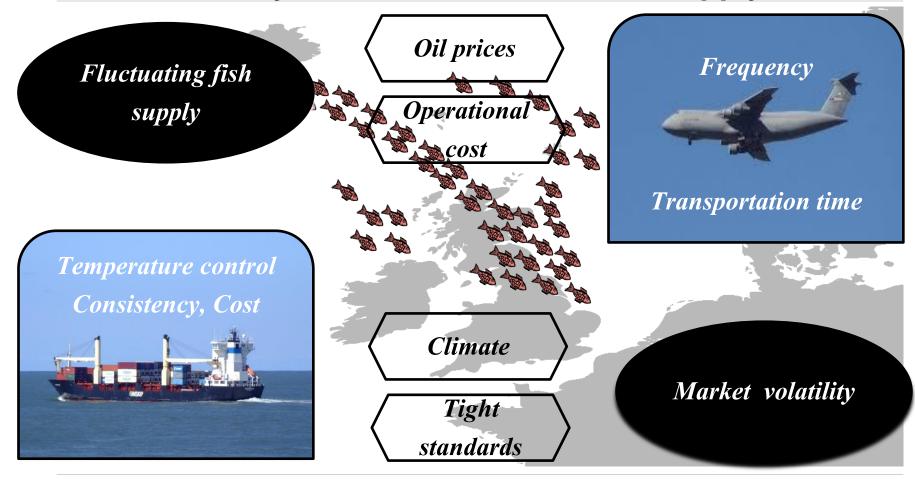


Seafood cold chain logistics: a complex one

| Risks | Enviroment | Stakeholders |
|--|--|---|
| Physical product safety Microbiological product safety Temperature control Reliability Security | Laws & regulations Power & fuel supply Shelf life Distance Geographical peculiarities Seasonal changes Connectivity Infrastructure | Fishermen Auctions Primary & secondary processors Secondary processors Traders Distributors Transport service providers Warehousing providers Supply chain solutions providers Supply chain solutions providers Packaging providers Refrigeration equipment providers Customs & veterinary authorities Legislators Airports & harbors |

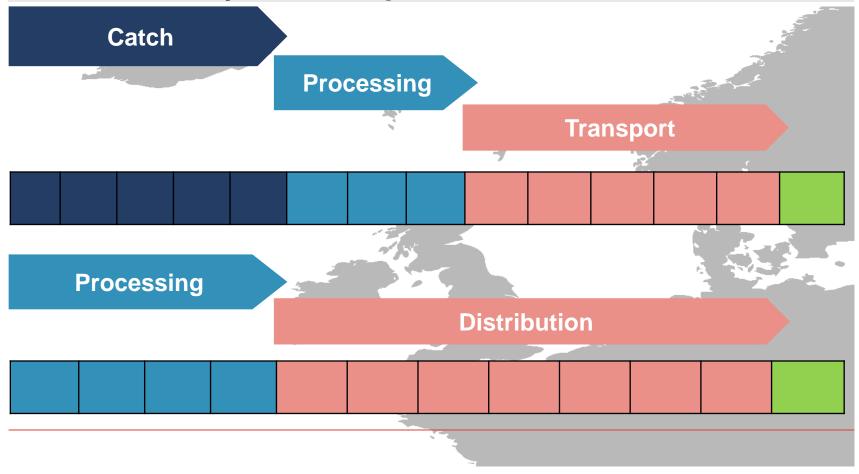


A case study: Iceland – EU fresh fish supply chain



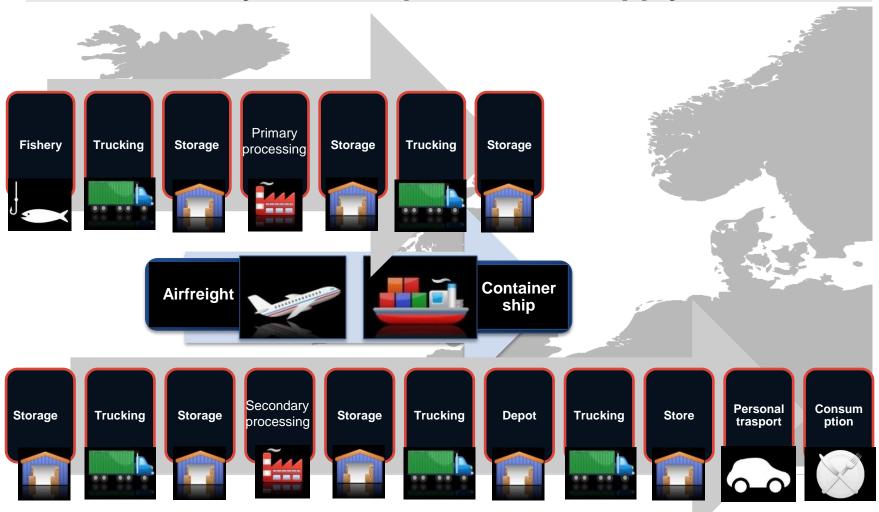


A case study: multistep fresh fish cold chain





A case study: multistep fresh fish supply chain





Value creation for fish buyers

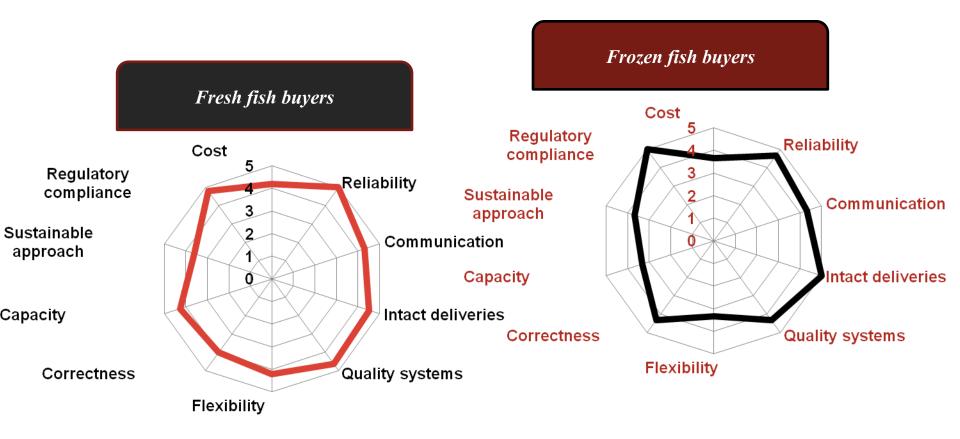


- Adequate cost
- End-to-end solutions Comliance with laws and ٠ regulations
- ٠
- Consistent capacity ٠
- Environmental awareness
- ٠
- On time deliveries ٠
- Real time information ٠
- Temperature control Correct administration ٠
- Transparency
- ٠
- Efficient planning Accountability ٠



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Value drivers





Value drivers: service level

| Performance level | Logistics | Total supply chain |
|-------------------|--|--|
| High | <u>Excellently managed logistic flows:</u> Good knowledge of buyer's needs Collaborative approach On-time deliveries Structured information flow Adaptive & flexible Low error and damage rate Improvement projects | Well performing business model: Close to 100% delivery rate Efficient processing No / little waste Effective planning Time & labor saving |
| Low | <u>Low level of operational efficiency:</u> Insufficient understanding of buyer's needs Late deliveries High damage rate Slow moving communication Inaccurate administration Deteriorated customer service | <u>Business performance uncertainty &</u> <u>risk:</u> • Non-deliveries • Disturbed production planning • Stocks • Material waste • Time waste • Stress |

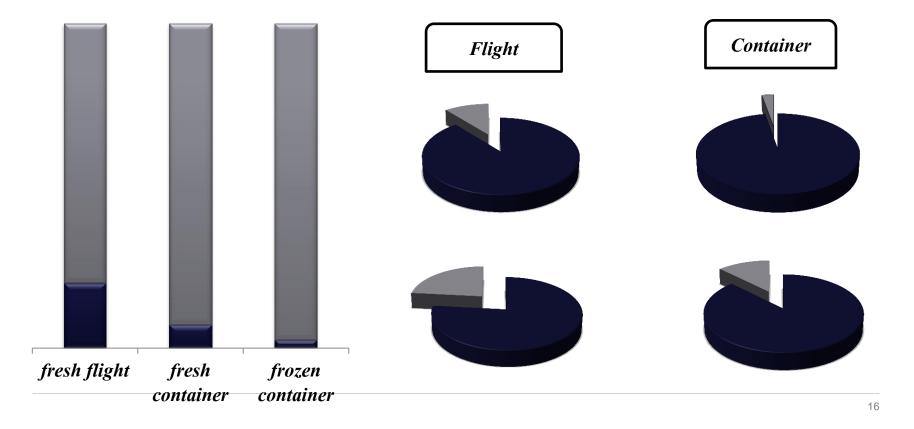


Eyjafjallajökull failed to stop Icelandic planes



Value drivers: cost

Share on the total product cost





Value drivers: cost

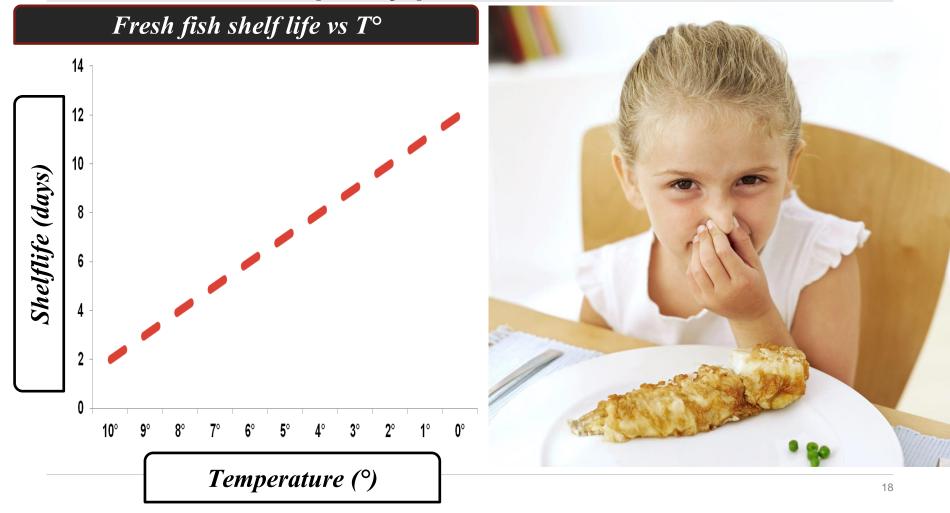


financial crisis Crash of

belief, and a p

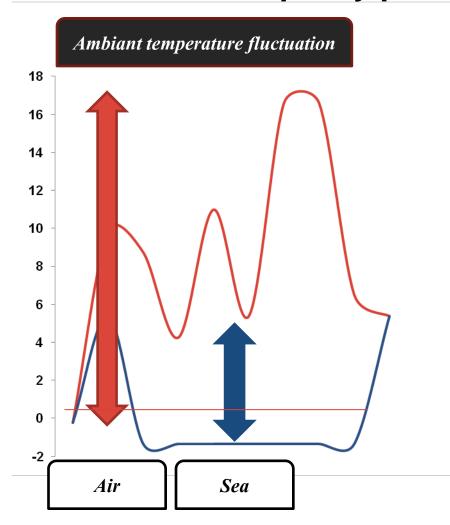


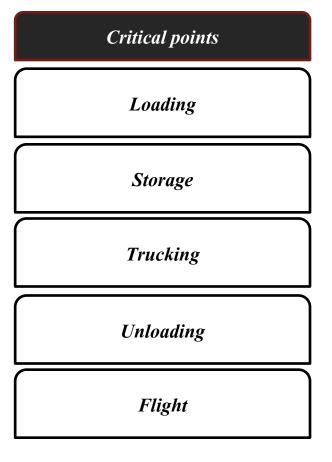
Value drivers: quality preservation





Value drivers: quality preservation







Value drivers: safety







Value drivers: sustainability





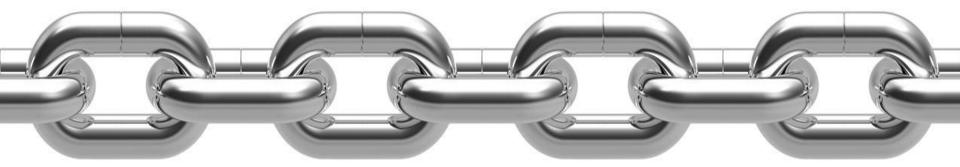
Icelandic logistics: a success story

| Logistic chain | fragmented, but well-synchronized |
|----------------------|---|
| Door-to-door service | available |
| Capacity | adequate, seasonal bottlenecks |
| Multi routing | present |
| Integration | global providers & local specialization |
| Number of operators | limited |



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Fishery + Primary processor + Logistics provider + Customer = Robust cold chain



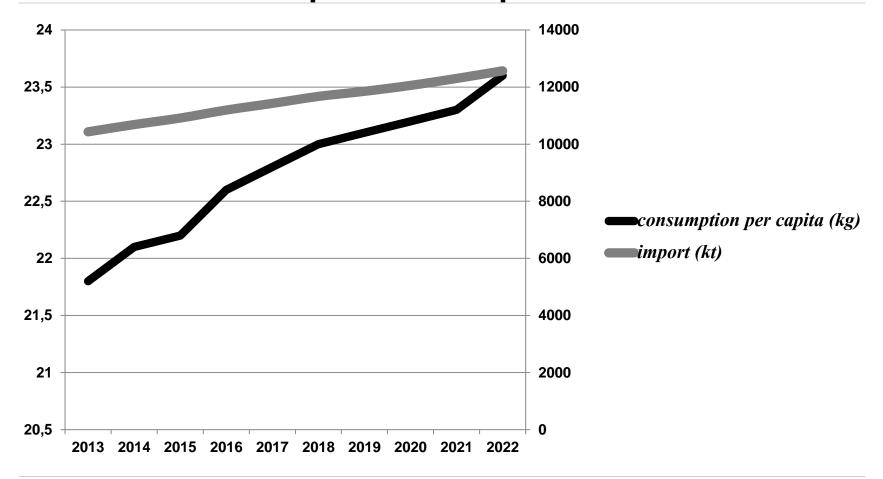


Our common target:

satisfied customers







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Ultimate solution for Icelandic logistics

TAKK FYRIR!

France